

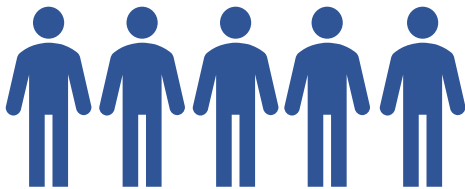
## Patient Observations - Hand Hygiene Compliance Rate



**SMDCC Day Care: 98.95%**

**Ramsay Health: 89.2%**

**National Benchmark: 80.0%**



**5 out of 5 patients indicated they are satisfied 'overall' at SMDCC**



**SMDCC was rated 5/5 for overall care by 85% of patients**

**15% of remaining patients rated 4/5 for overall care**